

## PROMISe Awareness Training Essential

PROMISe, the Provider Reimbursement and Operations Management Information System in electronic format, is coming. It will serve as the new claims processing and management information system for the ***Department of Public Welfare as well as the Departments of Aging, Health and Education***. The PCPA annual conference at Seven Springs provided a first look at the new system, the Power Point presentation from this work shop is available on the PCPA web site.

Additionally, PCPA recently attended one of the "PROMISe Provider Awareness Training" seminars offered by the Office of Medical Assistance Programs (OMAP). Over 300 such seminars are currently being offered throughout the state to familiarize providers with PROMISe. Information about these trainings is available at the following link:

<http://www.dpw.state.pa.us/omap/provinf/promisettraining.asp>. A brochure for these trainings is also included as an attachment to this *Info*.

***The provider awareness training will be very beneficial to providers*** so they can begin to prepare for the implementation of PROMISe in March of 2004. The old Medical Assistance Management Information System (MAMIS) will be ***completely replaced*** by PROMISe at this time. All PCPA members are encouraged to attend these trainings or the e-Learning courses that will be available via the internet at [www.promise.dpw.state.pa.us](http://www.promise.dpw.state.pa.us). Please note that this site is not currently functional, but will be available in the near future. The e-Learning courses will not be as extensive as the seminars.

PCPA has identified some key points that providers should know about PROMISe that have been identified to answer questions that have recently been raised to PCPA.

### PROMISe Applicability

PROMISe will support Pennsylvania claims processing for the Department of Public Welfare (DPW) including:

- Office of Medical Assistance Programs
- Office of Mental Health and Substance Abuse Services
- Office of Mental Retardation
- Office of Social Programs

As well as the Departments of Aging, Health and Education.

### Interaction with Billing Software

PCPA has been assured that PROMISe will interact with billing programs used by providers as long as they are HIPAA compliant. Any necessary changes to these programs will be identified in the billing guides on the OMAP web site

(<http://www.dpw.state.pa.us/omap/hipaa/omapmaspecbg.asp>).

DPW has provided free billing software called Provider Electronic Solutions that is available for download from their web site at <http://www.dpw.state.pa.us/omap/hipaa/PESV2.asp>.

### Interaction with HCSIS

PROMISe has been designed to interface with HCSIS (Home and Community Services Information System).

### Claim Form Changes

Certain claim forms are being or have been eliminated:

Effective Date	Old Form to be Eliminated	Electronic Replacement Form	Paper Replacement Form
October 3, 2003	MA 319 Medical Services Invoice	837 Professional	CMS-1500
March 1, 2004	MA 302 Drug Invoice (For Dispensing Physicians and Certified Registered Nurse Practitioners)	837 Professional	None
March 1, 2004	MA 302 Drug Invoice (For Pharmacies)	NCPDP 5.1 (Interactive) or 1.1 (Batch)	None

Please note that not all providers have used or will use all of the forms identified above. If a provider is not currently using the old form, they will not be required to use the new form.

All of the new paper claim forms must be originals, as OMAP will not accept photocopies or copies downloaded from the internet.

Much more extensive information is available at the seminars, be sure to register soon for these important events.

Questions about this *Info* may be directed to Rebecca May Cole ([rebecca@paproviders.org](mailto:rebecca@paproviders.org)) at the Association.