

## Listening Sessions – Transportation for Medical Assistance, Older Adults, and Persons with Disabilities

The Pennsylvania Departments of Public Welfare, Aging, and Transportation have scheduled listening sessions to hear from communities about state-funded transportation services, particularly door-to-door van services. The departments want feedback on a proposed change from a single-county to a multi-county model of service. Stakeholders are asked to share information about their experience with transportation services and what services are important to them. Listening sessions stem from recommendations made in the *Human Service Transportation (HST) Coordination Study* issued July 17. Recommendations include:

- *The commonwealth should move toward a coordinated approach to human services transportation.*
- *In partnership with local government, the commonwealth should pilot a regional approach to HST management and service delivery.*
- *The commonwealth and local government should conduct listening sessions on the design of the coordinated program as well as the pilot to ensure that consumer needs are known and understood.*
- *In partnership with local government, the commonwealth should establish performance criteria, standards, and targets to measure the efficiency, productivity, and effectiveness of HST.*

The summary report is available on the Department of Transportation web site (<ftp://ftp.dot.state.pa.us/public/bureaus/PublicTransportation/HST%20Coordination%20Study%207-16-09.pdf>).

Date	Time	Location
November 19	2:00 – 4:00 p.m.	Avalon Hotel and Conference Center 19 W 10th St, Erie
November 20	9:00 – 11:00 a.m.	Westmoreland County Community College Founders Hall Amphitheater 145 Pavilion Lane, Youngwood
November 20	2:00 – 4:00 p.m.	Holiday Inn 250 Market St, Johnstown
November 23	9:00 – 11:00 a.m.	Keystone State Office Building PUC Hearing Room #1 400 North St, Harrisburg
December 2	9:00 – 11:00 a.m.	Trade and Transit Center 100 W Third St, Williamsport

## PCPA Info    Transportation Listening Sessions

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11/19/2009

December 2	2:00 – 4:00 p.m.	Career Link Auditorium 2 E Arch St, Shamokin
December 7	9:00 – 11:00 p.m.	Lehigh County Government Center Public Hearing Room 17 S 17th Street, Allentown
December 8	10:00 a.m. – 12:00 p.m.	Radisson Lackawanna Station Hotel 700 Lackawanna Ave, Scranton
December 9	2:00 – 4:00 p.m.	Community Room Montgomery County Human Services Building 1430 DeKalb St, Norristown

Address questions to 800-657-7925. There is no requirement to register to attend a session.