

ODP Coronavirus (COVID-19) Update for MAAC:

March 26, 2020

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ODP's Approach

- 1. Slow the spread of the virus**
- 2. Redeploy staff where needed most**
- 3. Long term stability of community system**

Appendix K: Emergency Preparedness and Response

- CMS process for submitted emergency changes to approved waiver agreements
- ODP submitted emergency amendments to the 3 ID/A and the AAW 3/13/2020
- CMS approved all emergency applications on 3/18/2020
- Effective date of emergency amendments is 3/11/2020 – 3/11/21

Slow the Spread of the Virus

- Supports Coordination provided remotely or by telephone
- Limitation of visitors in residential programs
- Closure of facilities providing Community Participation Support (Older Adult Day, Adult Training, Prevocational)
- Suspension of Supports Intensity Scale and Independent Monitoring for Quality assessments
- Annual licensing inspections suspended
- Remote delivery of multiple services including In-Home and Community, Community Participation Supports, Companion, Specialized Skills Development

Redeploy Staff Where Needed Most

Where Staff Will be Needed Most

- Residential
- Family caregivers – who fall ill, are essential workers in healthcare, first responders, human services
- In response to infections, need for isolation, quarantine
- Support in hospital settings

Flexibility to Allow for Necessary Movement of Staff and Service Provision

- Changes to use Community Participation Support (CPS)/Day Habilitation staff in private homes and residential programs
- Staff Qualification changes
- P/FDS and Community Living cap exceptions may be temporarily exceeded to provide emergency care provision.

Flexibility to Meet Staffing Needs in Residential

- Size of location
- Staffing ratios
- Supplemental Habilitation/Temporary Supplemental services
- Shift Nursing
- Location

Long Term Stability of Community System

- Waiver of Prudent Pay for all ID/A and AAW waiver services beginning pay cycle 3/21/2020
- Retainer Payments for CPS/Day Habilitation Providers
 - Retainer payments for CPS/Day Habilitation providers up to 75% of previous average billing
 - *CPS/Day Habilitation providers highly encouraged to redeploy staff in areas most needed* – need these DSPs in workforce!
- Enhanced rates

Communication with Stakeholders

- Frequent guidance and webinars
- Dedicated COVID19 page housing all guidance and webinars – MyODP.org
- ASERT resource pages for individuals and families
- Routine stakeholders calls for feedback
- Provider survey tool for critical service change information
- Self-advocate and family calls/webinars

