All of the questions/areas below will be discussed during the SPP meeting. However, please add any comments/questions not received during the meeting to this form and send it to joemichener@lvcil.org. All input from the meeting and this form will be compiled and sent anonymously to OVR (including its Board) and other stakeholders.

Comments/Questions Related to Key Updates:

* Transition Policy workgroup
* Supported Employment Policy workgroup
* Approval of virtual services sought by some local OVR District Offices
* Pre-ETS Transportation guidelines
* OVR / PDE Memo of Understanding
* Employment First Commission’s Report

Questions and Discussion Related to Supported Employment:

**Regarding your agency’s ability to deliver services during COVID-19 times.**

1. What worked well while providing continued services the past few months and what system-imposed obstacles did you face?
2. Did you encounter obstacles in SE policy that were in direct conflict with Gov. Wolf’s stay at home orders, and what resulted from those situations?
3. What other specific obstacles have you encountered when working with OVR to provide support for SE consumers during COVID?
4. If you are using remote tools to deliver effective SE services, what creative successes have you experienced or what obstacles did you find? In addition, have you been asked to complete the OVR Addendum regarding Remote Services?

**Regarding SE referrals and placements during the last six months.**

1. Have referrals from OVR to your agency for SE services stayed the same, risen or declined? Are you seeing trends in referrals not seen previously (e.g. more referrals for Job Retention rather than CBWAs)? Are you able to maintain your SE-related staff at this point with the current number of referrals received and work available?
2. Describe your agency’s ability to continue to secure placements since COVID began. Are your existing business partners still hiring? Are new businesses open to hiring or receptive to working with a provider/coach? What unique strategies are you using that could be helpful for others to try?
3. Have you incorporated any technology into your support for potential/existing employers? How has it worked?

**Regarding overall concerns and opportunities.**

1. What is your greatest and immediate concern regarding your agency’s ability to continue SE services for OVR customers in today’s marketplace? Conversely, what is the greatest opportunity providers/OVR have to improve the current situation for OVR customers?

Questions and Discussion Related to Pre-ETS:

**Regarding your agency’s ability to deliver services during COVID-19 times.**

1. What worked well while providing continued services the past few months and what system-imposed obstacles did you face?
2. Did you encounter obstacles in Pre-ETS guidelines that were in direct conflict with Gov. Wolf’s stay at home orders, and what resulted from those situations?
3. What other specific obstacles have you encountered when working with OVR to provide support for Pre-ETS consumers during COVID?
4. If you are using remote tools to deliver effective Pre-ETS services, what creative successes have you experienced or what obstacles did you find? In addition, have you been asked to complete the OVR Addendum regarding Remote Services?

**Regarding Pre-ETS referrals and placements during the last six months.**

1. After completing the new mandatory Pre-ETS Agreement Addendums in January 2020, have you received any Pre-ETS referrals? If so, any for group services? Individual services? Overall are you receiving less or more referrals than prior to the changes?
2. Many providers were reporting challenges maintaining staff at the current rates for Pre-ETS prior to COVID. Have you been able to maintain your staff during the past few months? If you have maintained them, do you plan to continue to provide a similar level of Pre-ETS? If not, do you intend to pass on future Pre-ETS referrals or reduce services in any way?
3. Describe your agency’s ability to continue to secure paid work experience (PWE) or job shadowing (JS) opportunities since COVID began. What unique strategies are you using that could be helpful for others to try?
4. Are you finding parents and/or schools are interested or resistant to Pre-ETS during COVID? How are you managing these responses?
5. What other success can you share? What obstacles are potentially opportunities waiting to happen?

**Regarding overall concerns and opportunities.**

1. What is your greatest and immediate concern regarding your agency’s ability to continue Pre-ETS services for OVR customers in today’s marketplace? Conversely, what is the greatest opportunity providers/OVR have to improve the current situation for OVR customers?