



# pennsylvania

DEPARTMENT OF HUMAN SERVICES

## Survey 2. CPS Authorized Services

This survey is meant to collect current data on individuals who are authorized to receive CPS across the ODP service system but are not receiving the service. The data collected via this survey will be used to identify barriers to service delivery and determine strategies for:


- Removing barriers
- Ensuring person-centered planning
- Providing guidance to teams on discharge procedure

**Important note to all CPS Providers: Providers must contact individuals and families, or the assigned SC, when the reason for less than 5% utilization is unknown.**

Thank you very much for your time and support. Please start with the survey now by clicking on the **START** button below.

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1. Select Your MPI # / Provider Name

Search keyword 

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\* 2. Enter the Individual's MCI #

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3. What is the primary reason this individual has received 0-5% of authorized CPS services this year in FY 21-22?

- Unable to wear/tolerate a mask
  - Unable to adhere to social distancing
  - Family/Individual refusal to return
  - Lives with immunocompromised family members
  - Employed
  - Inadequate staffing
  - Utilizing another service (Companion, IHCS)
  - Unable to contact
  - Other
  - N/A
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4. What is the secondary reason this individual has received 0-5% of authorized CPS services this year in FY 21-22?

- Unable to wear/tolerate a mask
- Unable to adhere to social distancing
- Family/Individual refusal to return
- Lives with immunocompromised family members
- Employed
- Inadequate staffing
- Utilizing another service (Companion, IHCS)
- Unable to contact
- Other
- N/A

5. Please enter your contact information.

First Name

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Last Name

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Email Address

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