

From: Brown, Holly M <holly.brown@mercer.com>
Sent: Thursday, October 28, 2021 5:20 PM
To: Smith, Rick
Cc: Song, Yixuan; Tolmich, Kevin; Wahlman, Jason; Brown, Holly M
Subject: [External] ID/A Residential Services - Workgroup Staffing Hours Survey Summary
Attachments: IDA Waivers_Residential Survey Summary of Results 10282021.pdf

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Hi Rick,

In follow-up to our discussion last week regarding the results of the recent residential surveys from the 10 provider workgroup members, please see the description of the analysis we completed and a summary of the results below. As we discussed, we reviewed the survey submissions and compared the resulting direct service provider hours by needs group and occupancy size against the current residential habilitation assumptions published on the ODP website. We also included a comparison of the survey reported hours to the implied direct care hours based on the previously selected fee for the ID/A waivers (labeled as Actual in the attached tables).

To do so, we:

1. Aggregated the recent survey-reported hours by MPI/service location code (SLC)
2. Linked the survey data to the participant SIS information based on the MPI/service location code for the members served by the 10 provider workgroup members
3. Merged the information from step (2) with FY 2019 – FY 2021 claims based on the member ID and MPI (could not use service location to merge since this is not in the claims)
4. Calculated the average direct care hours per individual per week by approved program capacity (APC) and SIS group (assuming a 7-day week) – separately for With Day Services and Without Day Services

We are seeing some cases where the member information indicates a 1-person home but the approved home capacity is higher (e.g., 2-person home). We relied on the approved home capacity as reported in the survey per the instructions:

"If a vacancy exists and APC has not been reduced, use staffing hours scheduled prior to vacancy to reflect full staffing needs of the home."

We wanted to highlight the following steps and limitations in the analysis for your reference.

Out of the 2,068 participants served by the 10 provider workgroup members:

- *We could not determine the occupancy size for 33 participants:* These are mainly those with services like "Needs Excpn Allowance" or "Life Sharing (Base Only)." We were able to match some members to our encounter data, but we do not have encounter data for the remaining 33 participants.
- *Another 299 people are assigned Provider MPI and SLC combinations that are not present in the recently submitted survey data.* For example, there are 4 participants assigned to Melmark and location 0023. However, Melmark does not have a 0023 service location code in the recently submitted staffing hours survey data.
- Of the remaining 1,736 participants:
 - We received direct care staffing hour data for 930 of the 1,412 participants who received "with day" residential services (66%) throughout FY19-FY21
 - 28% are SIS group 4
 - 29% are SIS group 3
 - 32% are SIS group 2 with remaining participants in SIS group 1
 - We received direct care staffing hour data for 1,696 of the 1,724 participants who received "without day" services (98%)
 - 34% are SIS group 4
 - 28% are SIS group 3

- 28% are SIS group 2 with remaining participants in SIS group 1

As the key takeaways, the recent survey results do not support an increase to the direct care hour ranges in the fee assumptions – there are some instances where the average direct care hours per week are above the assumed range, but for most categories the average hours are very close to or below the assumed hour range.

- As compared to the current hour *ranges* in the fees, there are APC homes where SIS group 1 and SIS group 2 are above the hour range (no APC homes for groups 3 or 4);
- However, using the implied direct care hours based on the previously selected fees (Actual), all SIS groups show survey hours above the actual hours for individuals attending day activities, some at lower levels than others ranging from 102% in aggregate for SIS group 3 to 140% in aggregate for SIS group 2 (i.e., see the summary row under Table 1 and Table 2 with aggregate percentages across APC groups)

We have attached two of the tables we presented last week that summarize these results. **Table 1** is a comparison of current residential hour assumptions and FY 21-22 residential survey data results for **individuals attending day activities**. **Table 2** uses the same data sources for **individuals not attending day activities**. Both tables use the APC from the provider survey.

Please let us know if you have any questions about this analysis or would like to discuss further.

Thanks,
Holly

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