

**From:** Ahrens, Kristin  
**Sent:** Friday, October 1, 2021 5:00 PM  
**To:** Smith, Rick  
**Subject:** RE: Residential Vacancy Factor

The data is hard to argue with.

---

**From:** Smith, Rick <[REDACTED]>  
**Sent:** Wednesday, September 29, 2021 12:50 PM  
**To:** Ahrens, Kristin <[REDACTED]>  
**Subject:** RE: Residential Vacancy Factor

18/19 a little goofier since we went to 2 regions 1/1/19, but for the 6,176 individuals who it didn't impact, still 97.32%.

---

**From:** Ahrens, Kristin <[REDACTED]>  
**Sent:** Wednesday, September 29, 2021 12:38 PM  
**To:** Smith, Rick <[REDACTED]>  
**Subject:** RE: Residential Vacancy Factor

Yes, makes perfect sense. What is 18/19 (no interference by COVID)?

---

**From:** Smith, Rick <[REDACTED]>  
**Sent:** Wednesday, September 29, 2021 12:30 PM  
**To:** Ahrens, Kristin <[REDACTED]>  
**Subject:** Residential Vacancy Factor

I was trying to figure out a quick way to look at this. Here is what I did, can you confirm this makes sense...

Looked at residential ineligible billing days for individuals who were authorized for full year of residential. I think this is ok, because you can't bill ineligible unless an eligible service is provided on same day, correct?

19/20-9,630 individuals authorized full year-97.55% utilization of ineligible days  
20/21-9,328 individuals authorized full year-97.72% utilization of ineligible days

Based on that, I would say no need to adjust 97% assumption

**Rick Smith** | Director  
PA Department of Human Services | Office of Developmental Programs  
Bureau of Financial Management and Program Support  
625 Forster Street Room 412 | Harrisburg, PA 17120

[www.dhs.pa.gov](#) [www.myodp.org](#)

*Supporting Pennsylvanians with developmental disabilities and their families to achieve greater independence, choice and opportunity in their lives.*